

## FASD Hub Australia





## Identifying the need

- Identified as a priority by the National FASD Technical Network chaired by Professor Elizabeth Elliott
- Key goal: to develop a one-stop shop for Australian FASD information that is evidence based
- Developed in 2017 by an alliance of organisations – University of Sydney, Telethon Kids Institute, NOFASD Australia, Menzies School of Health Research and FASD Clinical Network

## **Advisory Group**

**Professor Elizabeth Elliott AM**, University of Sydney (Chair)

**Professor Carol Bower**, Telethon Kids Institute

Magistrate Catherine Crawford, Justice representative

**Heather D'Antoine**, Menzies School of Heath Research

Louise Gray, NOFASD Australia

Narelle Mullan, FASD Research Australian Centre of Research Excellence

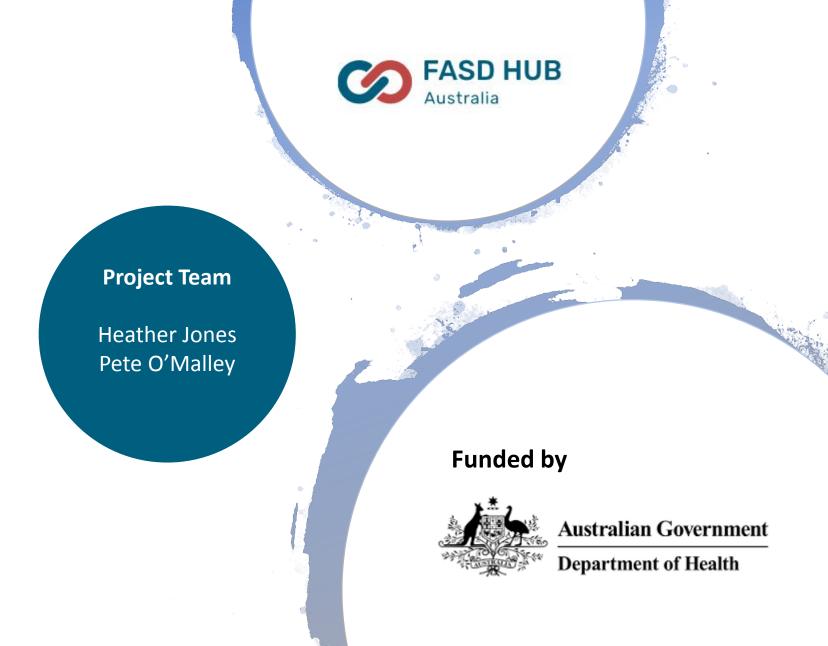
**Sue Miers**, Consumer & Community representative

**Dave McNally**, Australian Government Department of Health

**Neil Reynolds**, Consumer & Community representative

**Assoc Prof Doug Shelton**, Australian & New Zealand FASD Clinical Network

**Sue Thomas**, Education representative



## Information for

- Health professionals
- Educators
- Justice professionals
- Researchers
- Service providers
- Parents & carers
- People living with FASD
- Policy makers





## Informing development

- 90 plus individuals and organisations consulted
- Workshops with parents & carers
- Interviews with parents & carers, health professionals, researchers, government and policy makers
- Informed development of key user journeys, functional design and content
- Content developed by the Project Team with advice from a Working Group and key stakeholders



## Videos produced by the FASD Hub

- Overview FASD in Australia
- Challenges and strengths
- Michael and Lina's story
- Jazpa's story
- Diagnosing FASD
- A doctor's story
- Journey to diagnosis
- Managing FASD

<a href="https://www.fasdhub.org.au/fasd-">https://www.fasdhub.org.au/fasd-</a>
information/understanding-fasd/fasd-hub-videos/

## What can you find

- What is FASD?
- Living with FASD
- Alcohol use in pregnancy
- Common myths
- Preventing FASD
- Diagnosing FASD
- Managing FASD
- Videos

- Resources
- Training opportunities
- Service directory
- Research
- Publications
- Latest news
- Support groups

https://www.fasdhub.org.au/





### **Evaluation 2017**

- Most responders to the online survey were health professionals (54%) and parents/carers (33%)
- Majority of participants found the website:
  - easy or very easy to use
  - met their needs very well or extremely well
  - > trustworthy and evidence-based
- Top 3 sections
  - Understanding FASD
  - ➤ Managing FASD
  - > Assessment & diagnosis



# **Evaluation – new content requested**

- Series of targeted fact sheets
- User-friendly diagram of referral/assessment process
- More detailed information on alcohol use in pregnancy
- More detailed information on behaviours, managing extreme or inappropriate behaviours
- Stories or videos about the behavioural challenges, to balance the more positive stories the FASD Hub website currently has
- Information relevant to adult diagnosis and management
- Content appropriate for CALD and Indigenous communities



- Established 30-member Subject Matter Editorial Panel (SMEP) comprising diverse skills and knowledge:
  - ➤ lived experience of person with FASD or caring for a person with FASD
  - health and other professionals, researchers in the field of alcohol and pregnancy and FASD and policy makers





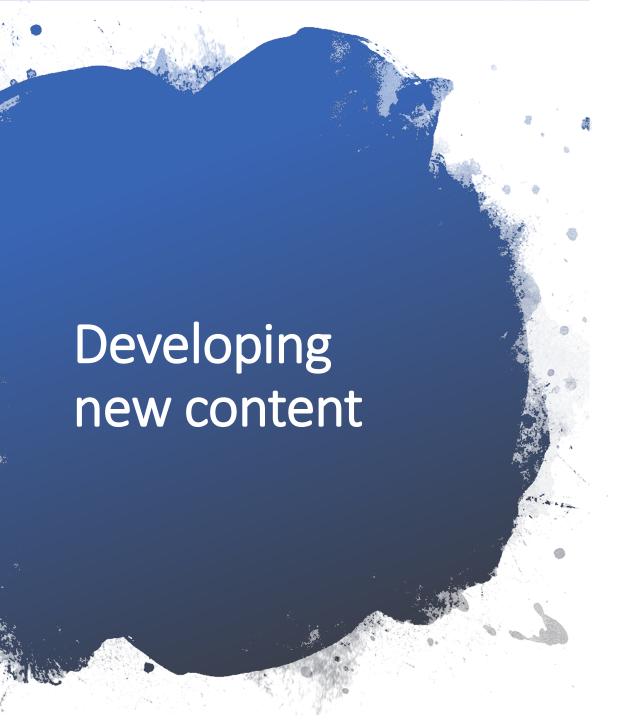
#### Outcome #2 Disability access

- Conducted an independent audit followed by technical improvements to the Hub
- Hub now meets international WCAG2.0AA accessibility standards

#### Outcome #3 CALD access

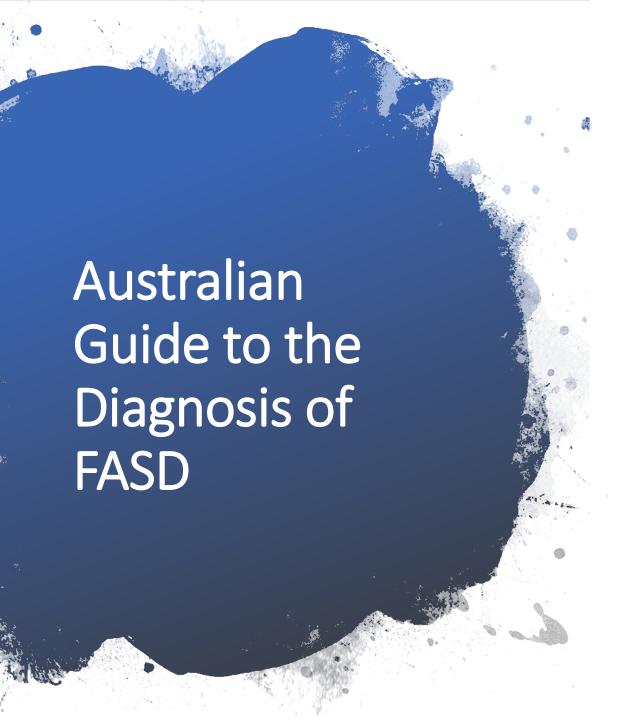
- Culturally and linguistically diverse (CALD)
   communities are now provided free access to
   a telephone interpreter service
- Fact Sheet developed and will be translated into 12 top languages spoken at home in Australia
- Working with Aboriginal Interpreter Services to identify appropriate services across Australia





- Additional information on alcohol and pregnancy
- New infographic on the assessment & diagnostic process
- Information on managing complex behaviours
- Information on dual diagnoses
- Australian language guide





- The primary location for the Guide is now the FASD Hub – to allow monitoring of use and single authoritative site
- 900+ page views in October the most visited page on the website
- The Guide and eLearning modules are currently being evaluated – get more information from the FASD Hub display table





- Quarterly E-Newsletter
- Social media channels on Facebook and Twitter
- FASD Hub promoted at 11+ conferences & workshops in Australia and internationally

#### Outcome #7

Dedicated section for Indigenous research and resources



## **Growing success**

#### Most popular pages

- Australian Guide to the diagnosis of FASD
- Videos
- Understanding FASD
- What is FASD

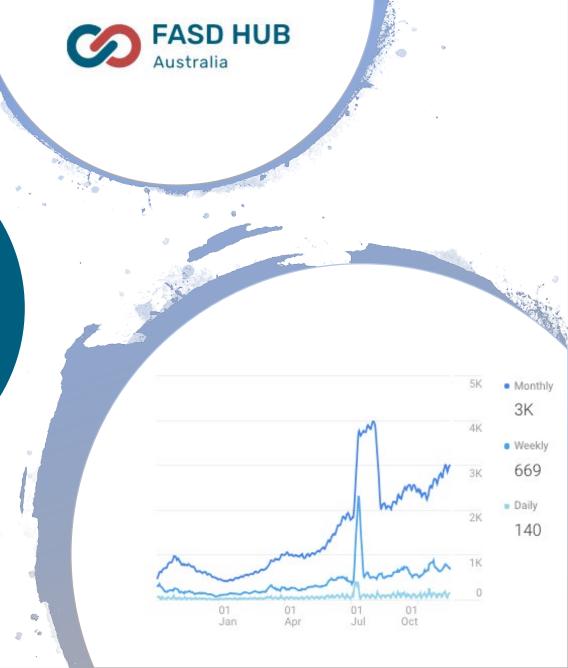
#### Other facts

- 68 major Australian websites linking to the Hub
- 74% accessing Hub on their desktop or laptop showing it's a resource in the office or home



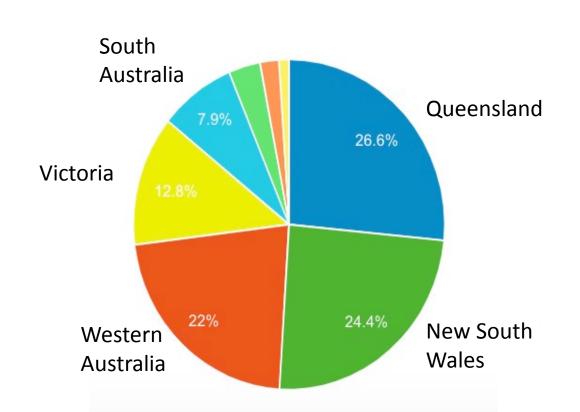
700+ visitors to Hub every week

323 pages viewed every day



## **Audience**

- 79% female
- 54% in 22 44 year age demographic
- 96% from Australia

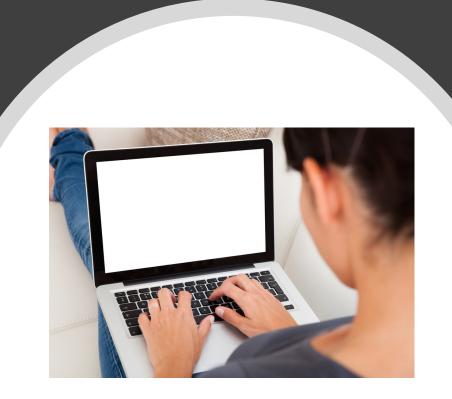






## **Evaluation 2018**

- Come to our display table complete the survey online or via a hard copy
- We will also be conducting short interviews with people to get more indepth feedback
- Evaluation survey closes at the end of November





#### **Heather Jones**

E: heather.jones@telethonkids.org.au

P: 08 6319 1824 / 0417 068 601



Follow FASD Hub on:



#### Pete O'Malley

E: <u>peter.omalley@sydney.edu.au</u>

P: 0419 670 078

